



NDIS Code of Conduct Policy

Scope

This policy applies to anyone involved in the delivery of Brook RED NDIS services and supports.

Purpose

To ensure that Brook RED employees understand their obligations under the NDIS Code of Conduct which sets the standards for how NDIS providers carry out supports and services.

Principles

Brook RED works actively towards the NDIS Code of Conduct. We believe that the NDIS Code of Conduct reflects our values as an organisation and how we work in the NDIS space.

Policy

All Brook RED employees will act in accordance with the NDIS Code of Conduct below:

The NDIS Code of Conduct

The Code of Conduct requires employees and providers who deliver NDIS supports to:

- Act with respect for individual rights to freedom of expression, self-determination, and decision-making in accordance with relevant laws and conventions
- Respect the privacy of people with disability
- Provide supports and services in a safe and competent manner with care and skill
- Act with integrity, honesty, and transparency
- Promptly take steps to raise and act on concerns about matters that might have an impact on the quality and safety of supports provided to people with disability
- Take all reasonable steps to prevent and respond to all forms of violence, exploitation, neglect, and abuse of people with disability
- Take all reasonable steps to prevent and respond to sexual misconduct.

Definitions of Terms Used

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References

NDIS (Code of Conduct) Rules 2018

NDIS Code of Conduct Policy

Document Control and Record of Changes

Version	Effective Date	Approved by	Summary of Change	Date of Next Review
Version 01	September 2019	Eschleigh Balzamo	Introduction of new policy	January 2020
Version 02	June 2021	Eschleigh Balzamo	Review and Update	June 2023

The General Manager has overall responsibility for this policy. If there are any questions regarding this policy, please direct these to the Business Services Manager or General Manager.