



Support Provision Policy

Scope

This policy applies to anyone involved in the delivery of Brook RED NDIS services and supports.

Purpose

To provide guidelines for how our services and supports are provided.

Principles

Brook RED is committed to providing each NDIS Participant with the most appropriate supports that meet their needs, goals and preferences.

Policy

- Brook RED will only offer support which we are competent, capable and qualified to deliver
- Supports provided are monitored and regularly reviewed to ensure fit-for-purpose
- Care plans are developed and reviewed annually or more frequently depending on needs
- Where possible, adjustments are made to account for changes in NDIS Participant needs
- Each NDIS Participant's health, privacy, dignity, quality of life and independence is considered in all our interactions
- Links are developed and maintained through collaboration with other providers in order to fully support the NDIS Participant and work towards their goals
- Brook RED does not provide support with medications including storage and administration of medications

Definitions of Terms Used

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References

NDIS (Quality Indicators) Guidelines 2018
NDIS Terms of Business

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Document Control and Record of Changes

Version	Effective Date	Approved by	Summary of Change	Date of Next Review
Version 01	September 2019	Eschleigh Balzamo	Introduction of new policy	January 2020
Version 02	July 2021	Eschleigh Balzamo	Review and Update	July 2022
Version 03	June 2022	Eschleigh Balzamo	Review and Update	June 2023

The General Manager has overall responsibility for this policy. If there are any questions regarding this policy, please direct these to the Business Services Manager or General Manager.